UNINTERRUPTIBLE POWER SUPPLY STARK 10-20 KVA



INSTALLATION AND USER MANUAL

ENGLISH

288717272 KULL.KILAV. STARK 10-20kVA (ING) A5 INF511-Y01-U802-2-00



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Publish statement

Thank you for purchasing this series UPS.

This series UPS is an intelligent, single phase in single phase out, high frequency online UPS designed by our R&D team who is with years of designing experiences on UPS. With excellent electrical performance, perfect intelligent monitoring and network functions, smart appearance, complying with EMC and safety standards, The UPS meets the world's advanced level.

Read this manual carefully before installation

This manual provides technical support to the operator of the equipment.

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1.Safety

Important safety instructions - Save these instructions

There exists dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobeying safety instructions.

1.1 SAFETY NOTES

- 1. Even no connection with utility power, 220/230/240VAC voltage may still exist at UPS terminal!
- 2. For the sake of human being safety, please well earth the UPS before starting it.
- 3. Don't open or damage battery, for the liquid spilled from the battery is strongly poisonous and do harmful to body!
- 4. Please avoid short circuit between anode and cathode of battery, otherwise, it will cause spark or fire!
- 5. Don't disassemble the UPS cover, or there may be an electric shock!
- 6. Check if there exists high voltage before touching the battery
- 7. Working environment and storage way will affect the lifetime and reliability of the UPS. Avoid the UPS from working under following environment for long time

Area where the humidity and temperature is out of the specified range(temperature 0 to 40° C, relative humidity 5%-95%)

Direct sunlight or location nearby heat

Vibration Area with possibility to get the UPS crashed.

Area with erosive gas, flammable gas, excessive dust, etc.

8. Keep ventilations in good conditions otherwise the components inside the UPS will be over-heated which may affect the life of the UPS.

1.2 SYMBOLS USED IN THIS GUIDE



Risk of electric shock



Read this information to avoid equipment damage

2. Main Features

2.1 SUMMARIZATION

This series UPS is a kind of three-in-three-out high frequency online UPS.

The UPS can solve most of the power supply problems, such as blackout, over-voltage, undervoltage, voltage sudden drop, oscillating of decreasing extent, high voltage pulse, voltage fluctuation, surge, inrush current, harmonic distortion (THD), noise interference, frequency fluctuation, etc.

This UPS can be applied to different applications from computer device, automatic equipment, communication system to industry equipment.

2.2 FUNCTIONS AND FEATURES

♦ 3Phase In/3Phase Out UPS

It is 3Phase In/3Phase Out high-density UPS system, of which input current is kept in balance. No unbalance problem might occur.

Digital Control

This series UPS is controlled by Digital Signal Processor (DSP); enhance, it increases reliability, performance, self-protection, and self-diagnostics and so on.

Battery Configurable

10kVA: from 16 blocks to 20 blocks, the battery voltage of this series UPS can be configured at 16 blocks, 18 blocks or 20 blocks according to your convenience.

15/20kVA: from 32 blocks to 40 blocks, the battery voltage of this series UPS can be configured at 32 blocks, 34 blocks, 36 blocks, 38 blocks or 40 blocks according to your convenience.

Charging Current is configurable

Via setting tool, the user may set the capacity of the batteries as well as reasonable charging current as well as maximum charging current. Constant voltage mode, constant current mode or floating mode can be switched automatically and smoothly.

Intelligent Charging Method

The series UPS adopts advanced three-stage charging method—

1st stage: high current constant current charging

to guarantee to charge back to 90%; 2nd-stage: Constant Voltage

In order to vitalize battery and make sure batteries are fully charged

3rd stage: floating mode.

With this 3-stage charging method, it extends the life of the batteries and guarantees fast charging.

LCD Display

With LCD plus LED displays, the user may easily get UPS status and its operational parameters, such as input/output voltage, frequency & load%, battery % and ambient temperature, etc...

Intelligent Monitoring Function

Via optional SNMP Card, you may remotely control and monitor the UPS.

EP0 Function

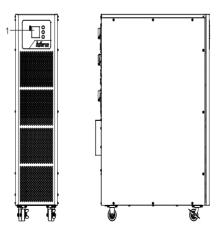
The series UPS may be completely shut off when the EPO is pressed. REPO function (Remote EPO) is also available in this series UPS.

2. Installation

3.1 UNPACK CHECKING

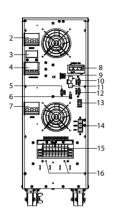
- 1. Don't lean the UPS when moving it out from the packaging
- 2. Check the appearance to see if the UPS is damaged or not during the transportation, do not switch on the UPS if any damage found. Please contact the dealer right away.
- 3. Check the accessories according to the packing list and contact the dealer in case of missing parts.

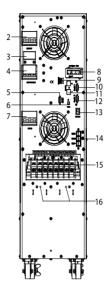
3.2 CABINET OUTLOOK



Front View

Side View





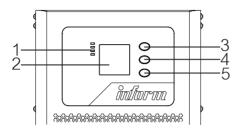
10kVA Rear View (terminal block without cover)

20kVA Rear View (terminal block without cover)

(1)	LCD panel	(2)	0/P Switch
(3)	Maintenance switch cover	(4)	Maintenance switch
(5)	RS232 port	(6)	REPO port
(7)	I/P Switch	(8)	Intelligent Slot (SNMP card/ Relay card)
(9)	Dry contact port	(10)	Parallel port 1
(11)	RS485 port	(12)	Parallel port 2
(13)	Power Switch	(14)	Terminal block for battery (Optional)
(15)	Terminal block for Input, output	(16)	Ground

3.3 LCD CONTROL PANEL

LCD control panel introduction



- LED (from top to bottom: "alarm", "bypass", "battery", "inverter")
- 2. LCD display
- 3. Scroll button
- 4. Off button
- 5. On button(battery cold start switch)

3.4 INSTALLATION NOTES

Note: Consider for the convenience of operation and maintenance, the space in front and back of the cabinet should be left at least 100cm and 80cm respectively when installing the cabinet.

• Please place the UPS in a clean, stable environment, avoid the vibration, dust, humidity, flammable gas and liquid, corrosive. To avoid from high room temperature, a system of room extractor fans is recommended to be installed. Optional air filters are available if the UPS operates in a dusty environment.

• The environment temperature around UPS should keep in a range of $0^{\circ}C \sim 40^{\circ}C$. If the environment temperature exceeds $40^{\circ}C$, the rated load capacity should be reduced by 12% per 5°C. The max temperature can't be higher than $50^{\circ}C$.

• If the UPS is dismantled under low temperature, it might be in a condensing condition. The UPS can't be installed unless the internal and external of the equipment is fully dry. Otherwise, there will be in danger of electric shock.

• Batteries should be mounted in an environment where the temperature is within the required specs. Temperature is a major factor in determining battery life and capacity. In a normal installation, the battery temperature is maintained between 15°C and 25°C. Keep batteries away from heat sources or main air ventilation area, etc.

WARNING! :

Typical battery performance data are quoted for an operating temperature between 20°C and 25°C. Operating it above this range will reduce the battery life while operation below this range will reduce the battery capacity.

• Should the equipment not be installed immediately it must be stored in a room so as to protect it against excessive humidity and or heat sources.



CAUTION! :

An unused battery must be recharged every 6months Temporarily connecting the UPS to a suitable AC mains supply and activating it for the time required for recharging the batteries.

• The highest altitude that UPS may work normally with full load is 1500 meters. The load capacity should be reduced when this UPS is installed in place whose altitude is higher than 1500 meters, shown as the following table:

(Load coefficient equals max load in high altitude place divided by nominal power of the UPS)

Altitude(m)	1500	2000	2500	3000	3500	4000	4500	5000
Load coefficient	100%	95%	90%	85%	80%	75%	70%	65%

• The UPS cooling is depending on fan, so it should be kept in good air ventilation area. There are many ventilation holes on the front and rear, so they should not be blocked by any exotic obstacles.

3.5 EXTERNAL PROTECTIVE DEVICES

For safety reasons, it is necessary to install, external circuit breaker at the input A.C. supply and the battery. This chapter provides guidelines for qualified installers that must have the knowledge of local wiring practices for the equipment to be installed.

External Battery

The UPS and its associated batteries are protected against the effect of over-current through a DC compatible thermo-magnetic circuit-breaker (or a set of fuses) located close to the battery.

• UPS Output

Any external distribution board used for load distribution shall be fitted with protective devices that may avoid the risk of UPS overloaded.

Over-current

Protection device shall be installed at the distribution panel of the incoming main supply. It may identify the power cables current capacity as well as the overload capacity of the system.

3.6 POWER CABLES

• The cable design shall comply with the voltages and currents provided in this section, Kindly follow local wiring practices and take into consideration the environmental conditions (temperature and physical support media).



WARNING! :

Upon starting. Please ensure that you are aware of the location and operation of the external isolators which are connected to the UPS input/bypass supply of the mains distribution panel. Check to see if these supplies are electrically isolated. And post and necessary warning signs to prevent any inadvertent operation.

• For future expansion purpose, it is economical to install power cable according to the full rating capacity initially. The diameter of cable is shown below:

	Cable Dimension				
UPS cabinet	AC Input (mm²)	AC Output (mm²)	DC Input (mm²)	Toprak (mm²)	
10 kVA	4	4	13 (6AWG)	4	
15 kVA	6	6	8 (8AWG)	6	
20 kVA	10	10	13 (13AWG)	10	



CAUTION! :

Protective earth cable: Connect each cabinet to the main ground system. For Grounding connection, follow the shortest route possible.



WARNING! :

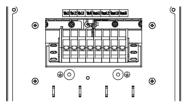
Failure to follow adequate earthing procedures may result in electromagnetic interference or in hazards involving electric shock and fire

3.7 POWER CABLE CONNECT

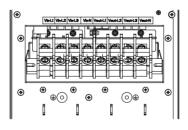
Once the equipment has been finally positioned and secured, connect the power cables as described in the following procedure.

Verify the UPS is totally isolated from its external power source and all power isolators of the UPS are open. Check to see if they are electrically isolated and post any necessary warning signs to prevent their inadvertent operation.

Remove the cover of terminals for wiring easily.



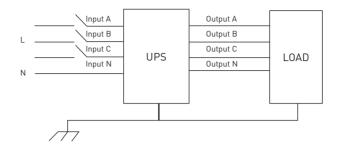




20 kVA

Terminal sequence from left to right: Input phase A(L1), input phase B(L2), input phase C(L3), input Neutral line, Output phase A(L1), Output phase B(L2), Output phase C(L3), Output Neutral line, There are 3 connectors of GROUND under the terminal block.

Choose appropriate power cable. (Refer to the table above) and pay attention to the diameter of the connection terminal of the cable that should be greater than or equal to that of the connection poles;





WARNING:

If the load equipment is not ready to accept power on the arrival of the commissioning engineer, then ensure that the system output cables are safely isolated at their ends

Connect the safety earth and any necessary bonding earth cables to the copper earth screw located on the floor of the equipment below the power connections. All cabinets in the UPS must be grounded properly.



CAUTION:

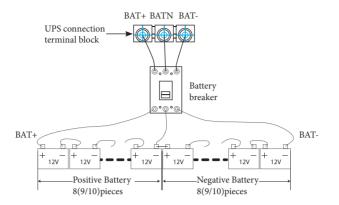
The earthing and neutral bonding arrangement must be in accordance with local and national codes of practice.

3.8 BATTERY CONNECTION

10kVA:

The UPS adopts positive and negative double battery framework, totally 16pcs (optional 18/20) in series. A neutral cable is retrieved from the joint between the cathode of the 8th (9th/10th) and the anode of the 9th (10th/11th) of the batteries. Then the neutral cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire.

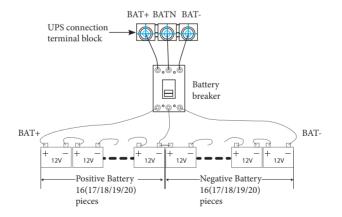
External battery connections for long-run units.



15-20kVA:

The UPS adopts positive and negative double battery framework, totally 16pcs (optional 18/20) in series. A neutral cable is retrieved from the joint between the cathode of the 16th (17th/18th/19th/20 th) and the anode of the 17th (18th/19th/20th/21th) of the batteries. Then the neutral cable, the battery Positive and the battery negative are connected with the UPS respectively. The battery sets between the Battery anode and the neutral are called positive batteries and that between neutral and cathode are called negative ones. The user can choose the capacity and the numbers of the batteries according to their desire.

External battery connections for long-run units.



Note: The BAT+ of the UPS connect poles is connected to the anode of the positive battery, the BAT-N is connected to the cathode of the positive battery and the anode of the negative battery, the BAT- is connected to the cathode of the negative battery.

10kVA factory setting of the long-run unit is battery quantity---16pcs, battery capacity---12V9AH (charger current 1.35A). When connecting 18/20 batteries, please re-set desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. All related settings can be done through LCD panel or monitoring software

15-20kVA factory setting of the long-run unit is battery quantity---32pcs, battery capacity---12V18AH (charger current 2.7A). When connecting 32/34/36/38/40 batteries, please reset desired battery quantity and its capacity after UPS starts at AC mode. Charger current could be adjusted automatically according to battery capacity selected. All related settings can be done through LCD panel or monitoring software



CAUTION:

Ensure correct polarity battery string series connection. I.e. inter-tier and inter block connections are from (+) to (-) terminals. Don't mix batteries with different capacity or different brands, or even mix up new and old batteries, either.



WARNING:

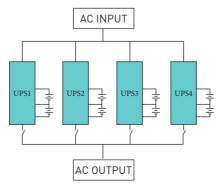
Ensure correct polarity of string end connections to the Battery Circuit Breaker and from the Battery Circuit Breaker to the UPS terminals i.e. (+) to (+) / (-) to (-) but disconnect one or more battery cell links in each tier. Do not reconnect these links and do not close the battery circuit breaker unless authorized by the commissioning engineer.

3.9 UPS PARALLEL INSTALLATION

The following sections introduce the installation procedures specified to the parallel system.

3.9.1 Cabinet installation

Connect all the UPS needed to be put into parallel system as below picture.



Make sure each UPS input breaker is in "off" position and there is no any output from each UPS connected. Battery groups can be connected separately or in parallel, which means the system itself provides both separate battery and common battery.

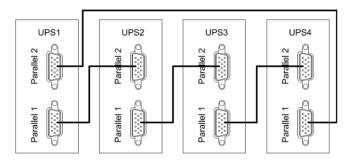


WARNING:

Make sure the N, A (L1), B (L2), C (L3) lines are correct, and grounding is well connected.

3.9.2 Parallel cable installation

Shielded and double insulated control cables available must be interconnected in a ring configuration between UPS units as shown below. The ring configuration ensures high reliability of the control.



3.9.3 Requirement for the parallel system

A group of paralleled UPS behaves as one large UPS system but with the advantage of presenting higher reliability. In order to assure that all UPS are equally utilized and comply with relevant wiring rules, please follow the requirements below:

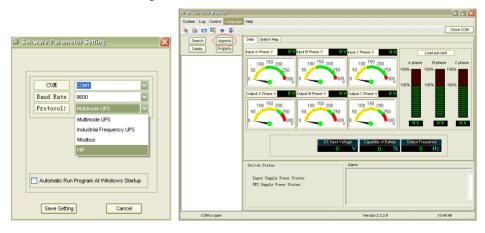
- 1. All UPS must be of the same rating and be connected to the same bypass source.
- 2. The outputs of all the UPS must be connected to a common output bus.
- 3. The length and specification of power cables including the bypass input cables and the UPS output cables should be the same. This facilitates load sharing when operating in bypass mode.

3.10 COMPUTER ACCESS

- One end of a USB cable connect to the computer, the other end connect to the USB port on the UPS.
- Open the software Muser4000, click "system" button.

Muser4000 Monitor	
	Help
User Set	Close COM
Software Parameter Setting	Close COM
Ext	Data Sketch Map
Delete Property	Input A Phase V O V Load percent 100 150 100 150 200
	50 200 200 50 50 50 50 50 50 50 50 50 50 50 50 5
	Oxdpr.4 A Phase V 0 V Oxdpr.0 E Phase V 0 V Oxdpr.0 C Phase V 0 V 100 150 200 50 50 50 50 50 50 50 50 50 50 50 50 50 5
	DC input Volage Capability of Battery Output Frequence 0 V 0 Hz
	Switch Status
	Input Supply Fover Status: UFS Supply Fover Status:
COM is open	Version 2.3.2.9 03:55:18

◆ A window of "Software Parameter Setting" comes out as below, COM choose according to the UPS, baud rate choose 9600, protocol choose "HIP", then save this setting. • On the main page of Muser4000, click the button of "Append", then goes to a window of "Append equipment"



🗳 Append Equip	nent		
Equipment Name: Equipment Address:	1		•
Арр	bend	Cancel	

• Put the UPS name into "Equipment Name", and UPS' ID address into "Equipment address".

• Click the button "Append", then the connection between UPS & computer is accomplished.



CAUTION:

When the UPS worked on inverter. If you want to use PC to set the output voltage and frequency. Must shut down the inverter first

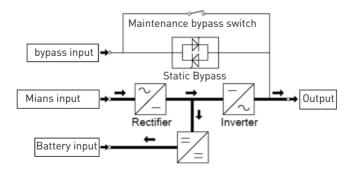
4. Operation

4.1 OPERATION MODES

The UPS is a double-conversion on-line UPS that may operate in the following alternative modes:

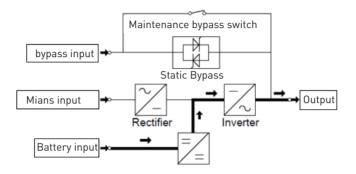
Normal mode

The rectifier/charger derives power from the AC Mains and supplies DC power to the inverter while floating and boosting charge the battery simultaneously. Then, the inverter converts the DC power to AC and supplies to the load.



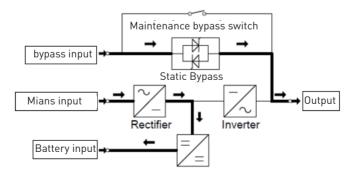
Battery mode (Stored Energy Mode)

If the AC mains input power fails, the inverter, which obtains power from the battery, supplies the critical AC load. There is no power interruption to the critical load. The UPS will automatically return to Normal Mode when AC recovers.



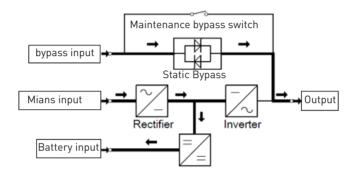
Bypass mode

If the inverter is out of order, or if overload occurs, the static transfer switch will be activated to transfer the load from the inverter supply to bypass supply without interruption to the critical load. If the inverter output is not synchronized with the bypass AC source, the static switch will perform a transfer of the load from the inverter to the bypass with power interruption to the critical AC load. This is to avoid paralleling of unsynchronized AC sources. This interruption is programmable but typically set to be less than an electrical cycle e.g. less than 15ms (50Hz) or less than 13.33ms (60Hz).



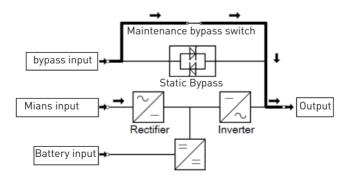
♦ ECO Mode

When the UPS is at AC Mode and the requirement to the load is not critical, the UPS can be set at ECO mode in order to increase the efficiency of the power supplied. At ECO mode, the UPS works at Line-interactive mode, so the UPS will transfer to bypass supply. When the AC is out of set window, the UPS will transfer from bypass to Inverter and supplies power from the battery, and then the LCD shows all related information on the screen.



Maintenance mode (Manual Bypass)

A manual bypass switch is available to ensure continuity of supply to the critical load when the UPS is out of order or in repair and this manual bypass switch bears for equivalent rated load.



4.2 TURN ON/OFF UPS

4.2.1 Restart procedure



CAUTION:

Make sure grounding is properly done!

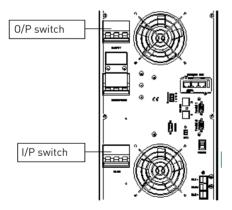
- Set the Battery Breaker to the "ON" for long run UPS.
- Switch ON the power switch for standard UPS.



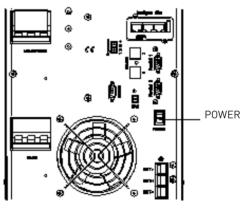
WARNING:

Check to see if the load is safely connected with the output of the UPS. If the load is not ready to receive power from the UPS, make sure that it is safely isolated from the UPS output terminals

Switch ON UPS input switch



If the Rectifier input is within voltage range, the rectifier will start up in 30 seconds then the inverter will start up after then.



• Switch ON UPS output switch

If the rectifier fails at startup, the bypass LED will light up. When the inverter starts up, the UPS will transfer from bypass mode to inverter mode, and then the bypass LED extinguishes and the inverter LED lights up.

No matter whether the UPS can work normally or not, all the status will be shown on the LCD display.

4.2.2 Test procedure



CAUTION:

The UPS is operating normally. It may take 60 seconds to boost up the system and perform self-test completely.

• Switch off the MAINS to simulate utility failure, the rectifier will turn off and the battery should feed the inverter without interruption. At this time, the LEDs of battery should be turned on.

• Switch on the MAINS to simulate utility recovery, the rectifier will restart automatically after 20 seconds and the inverter will supply to the load. It is suggested to use Dummy loads for testing. The UPS can be loaded up to its maximum capacity during load test.

4.2.3 Maintenance BYPASS

To supply the load via Mains, you may simply active the internal mechanical bypass switch.



CAUTION:

The load is not protected by the UPS when the internal mechanical bypass system is active and the power is not conditioned.

Switch to mechanical bypass



CAUTION:

If the UPS is running normally and can be controlled through the display, carry out steps 1 to 5; otherwise, jump to Step 4.

- Open the cover of maintenance switch, the UPS turns to bypass mode automatically.
- Turn on MAINTANCE breaker;
- Open BATTERY breaker;
- Switch OFF the MAINS breaker,
- Switch OFF OUTPUT breaker;

At this time the bypass source will supply to the load through the MAINTENANCE breaker.

Switch to normal operation (from mechanical bypass)



CAUTION:

Never attempt to switch the UPS back to normal operation until you have verified that there are no internal UPS faults

- Switch ON the output breaker.
- Switch ON the input breaker.
- The UPS powers from the static bypass instead of the maintenance bypass, then the bypass LED will light up.
- Switch OFF the maintenance bypass breaker, then the output is supplied by the static bypass of the UPS.
- Put on the maintenance switch cover.

The rectifier will operate normally after 30 seconds. If the inverter works normally, the system will be transferred from bypass mode to normal mode.

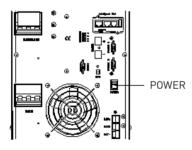
4.2.4 Cold start procedure



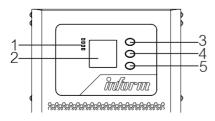
CAUTION:

Follow these procedures when the input AC Utility Failure, but battery is normal

- Set the Battery Breaker to the "ON" for long run UPS.
- Switch ON the power switch for standard UPS.
- Turn on the Output switch.
- Switch ON the power switch (power will feed to auxiliary power board).



• Trigger the cold start button as the position 5 of the below drawing.



When battery normal, rectifier starts operation, 30s later, inverter starts and operates and battery LED on



CAUTION:

Please press the close start button after 30 seconds until closing the battery switch

4.2.5 Shut down procedure



CAUTION:

This procedure should be followed to completely shut down the UPS and the LOAD. After all power switches, isolators and circuit breakers are opened, there will be no output.

- On-line Mode:
- Press OFF to shut down the UPS, waiting about 30s.

• Open the BATTERY breaker for long run UPS. Open the battery power switch for standard UPS.

- Switch OFF the input breaker.
- Open the OUTPUT breaker. The UPS shuts down;
- To completely isolate the UPS from AC Mains, all input switches of Utility shall be completely off.

• The primary input distribution panel, which is often located far away from the UPS area, so a label should be posted to advise service personnel that the UPS circuit is under maintenance.

Battery mode:

• Press OFF to shut down the UPS, waiting about 30s.

• Open the BATTERY breaker for long run UPS. Open the battery power switch for standard UPS.

• Open the OUTPUT breaker. The UPS shuts down.



WARNING:

Wait for about 5 minutes for the internal D.C. bus bar capacitors to be completely discharged.

4.2.6 Parallel setting

• Connect the UPS with computer. Power on the UPS.

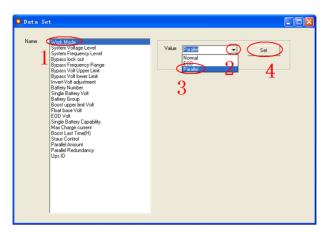
• Open Muser4000 software, after connecting with the UPS successfully, click "System"->"User Set"

Muser4000 Monitor	
Control Longuage Certral Language Software Parameter Setting Ext Doete Property Communication bot Communication bot	
	OC Logor Volage Output Frequence 401 5 0 % 500 HZ Switch Status Alarm Alarm Ingut Supply Fover Status: No Supply Insurance Status: No
COM is open	Version 2.3.2.7 16.36:07

Click "Set" at "User Set" window;

🗱 User Set					
					Set
Work Mode System Voltage Level System Frequency Level Parallel Amount Bypass lock out Parallel Redundancy	Parallel	Bypass Frequency Range Bypass Volt Upper Limit Bypass Volt lower Limit Invert-Volt adjustment Ups ID	5% • 15% • 45% • 0% • 1	Output • Enable Auto Turn-on • Enable Buzzer • Enable	C Disable
Battery Set Battery Number(x2) Single Battery Volt.(V) Boost upper limit Volt.(V/Cell) EOD Volt(0.01V/Cell) Battery Group	▼ 12V ▼ 2.30 ▼ 1.70 1	Single Battery Capability(AH) Float base Volt.(V/Cell) Max Charge current(A) Boost Last Time(H)	40 2.20 • 6	Boost Charge © Enable	C Disable

• At the window of "Data Set", click "Work Mode",, choose "Parallel" for the value, then click "Set" as shown in below picture. If the UPS sounds a "beep", that means the setting is correct.



• At the window of "Data Set", click "Ups ID", write a value for the parallel UPS ID at the right side, such as "1", then click "Set" as shown in below picture. If the UPS sounds a "beep", that means the setting is correct.

🛱 Data Set	
Name Work Mode System Volges Level Bypasi lock out Bypasi lock out Bypasi lock out Bypasi Vol towe think Bypasi Vol towe think Batey Vol towe think Batey Vol Batey Couper find Volt Batey Group Bool upper find Volt Batey Couper fi	Value 1 Set 2 3



CAUTION:

After changing the parallel system ID, the connection between Muser4000 and equipment might be interrupted. If it occurs, please re-connect in accordance with the instruction described before.



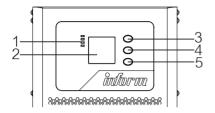
CAUTION:

Parallel cable cannot be connected when setting the parallel parameters.

• After setting the UPS needed to be paralleled, power off all the UPS. Connect all the UPS according to "parallel cable installation", and then power on the UPS.

4.3 THE LCD DISPLAY

(1) LED indicator (2) LCD display (3) Scroll button: enter to next item (4) Off button (5) On button



Overview of the operating panel of

the UPS

Introduction



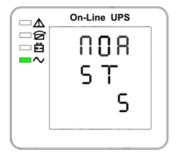
CAUTION:

The display provides more functions than those described in this manual.

There are 17 interfaces available in the LCD display:

Item	Interface Description	Content Displayed
01	CODE	Operational status and mode
02	Input A (Input L1)	Voltage & Frequency
03	Input B (Input L2)	Voltage & Frequency
04	Input C (Input L3)	Voltage & Frequency
05	Bat. +	Voltage & Current
06	Bat	Voltage & Current
07	Backup time	Capacity & Time
08	Output A (Output L1)	Voltage & Frequency
09	Output B (Output L2)	Voltage & Frequency
10	Output C (Output L3)	Voltage & Frequency
11	Load A	Load
12	Load B	Load
13	Load C	Load
14	Total Load	Load
15	Temperature	battery temperature (need to connect batter sensor, Internal temperature and ambient temperature
16	Software version & model	Version of rectifier software, version of inverter software, model
17	CODE	Alarm Code (Warming Message)

1. When the UPS is connecting with the Utility or Battery at cold start mode, it shows as drawing below:



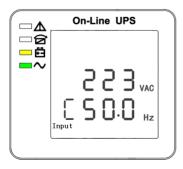
Operational Status and mode (When the UPS at single mode, it shows "NOR" or "ECO", but If the UPS at parallel mode, it shows "PAL" instead.)

2. Press "scroll" button, the UPS goes to next page as shown below





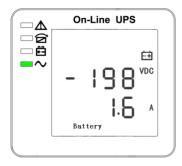
- 2. Phase A (L1) Input/Frequency
- 3. Phase B (L2) Input/Frequency

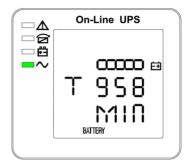


4. Phase C (L3) Input/Frequency

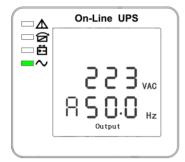


5. Bat + (Positive)





6. Bat - (Negative)

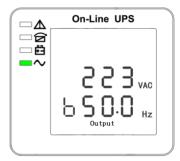


8. Phase A (L1) Output Voltage/Frequency

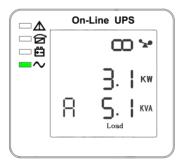


10. Phase C (L3) Output Voltage/Frequency

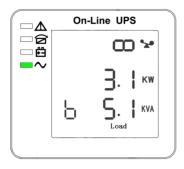
7. Backup time

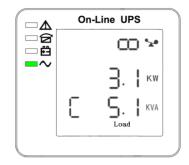


9. Phase B (L2) Output Voltage/ Frequency



11. Phase A (L1) Load Capacity





13. Phase C (L3) Load Capacity

- 12. Phase B (L2) Load Capacity
- On-Line UPS

14. Total Load Capacity

- On-Line UPS □ ☆
- 15. Temperature (battery/Internal and ambient temperature)

On-Line UPS

Err



16. Software version & model

17. Alarm Code

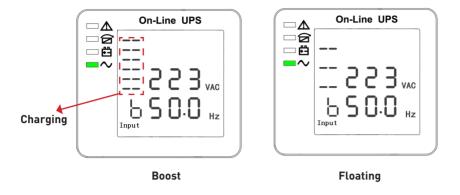
⊐∆

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- 63

If has battery charging, above 2-13 interface windows will also display the charging status at the same time as below:



- 3. Pressing "scroll" button, you may circulate all messages from the first one to the last one then returns to the first one and vice versa.
- 4. All alarm codes are present when abnormal behavior(s) occur(s).

4.4 PARAMETERS SETTING

The setting function is controlled by 3 buttons \U, OFF, ON]: U---goes into the setting page and value adjustment; OFF---for exit setting; U---for choosing different pages.

After the UPS turn ON, press buttons "U" & "OFF" for 2 seconds and then goes into the setting interface page

4.4.1 Mode setting



Mode setting (Note: Inside the broken line is the flashing part.)

After entering the setting menu, its mode setting defaulted, and the mode setting line flashing as in above picture.

- 1. Use button "O" to choose different mode. There are 3 different modes for setting: ECO, PAL, NOR.
- Press "ON" to exit the mode setting and save the mode setting value and goes to output voltage setting.
- 3. Press "OFF" to exit the mode setting, and goes to parallel redundancy quantity setting.

4.4.2 Output voltage setting



In the mode setting press "ON" or in frequency setting press "Off", it goes to the output voltage setting. The output voltage line flashes as in above picture

- 1. Use button "O" to choose the different output voltage. There are 3 different voltages---220, 230, 240.
- 2. Press "ON" to exit the output voltage setting and save the output voltage setting value, and goes to frequency setting.
- 3. Press "OFF" to exit the output voltage setting, and goes to mode setting.

Output voltage setting (Note: Inside the broken line is the flashing part.)



CAUTION:

When powered by inverter, it is necessary to turn off the inverter before setting voltage and frequency level.

4.4.3 Frequency setting



In the output voltage setting press "ON" or in battery capacity setting press "OFF", it goes to the frequency setting. The frequency line flashes as in above picture.

- 1. Use button " \circlearrowright " to choose the different frequency. There are 2 different frequency---50,60Hz.
- Press "ON" to exit the frequency setting and save the frequency setting value and goes to battery capacity setting.
- 3. Press "OFF" to exit the frequency setting, and goes to output voltage setting.

Frequency setting (Note: Inside the broken line is the flashing part.)



CAUTION:

When powered by inverter, it is necessary to turn off the inverter before setting voltage and frequency level.

4.4.4 Battery capacity setting



Battery capacity setting (Note: Inside the broken line is the flashing part.)

4.4.5 Battery quantity setting



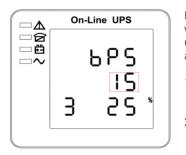
Battery quantity setting (Note: Inside the broken line is the flashing part.) In the battery capacity setting press "ON" or in bypass voltage upper limit setting press "OFF", it goes to the battery quantity setting. The battery quantity line flashes as in above picture.

- 1. Use button "O" to choose the different battery capacity. Battery capacity range is 1-999Ah. (Note: long press of "O" can adjustment battery capacity quickly.)
- 2. Press "ON" to exit the battery capacity setting and save the capacity setting value and goes to battery quantity setting.
- 3. Press "OFF" to exit the battery capacity setting and goes to frequency setting.

In the battery capacity setting press "ON" or in bypass voltage upper limit setting press "OFF", it goes to the battery quantity setting. The battery quantity line flashes as in above picture

- 1. Use button " \mathfrak{O} " to choose the different battery quantity.
- Press "ON" to exit the battery quantity setting and save the battery quantity setting value and goes to bypass voltage upper limit setting.
- 3. Press "OFF" to exit the battery quantity setting and goes to battery capacity setting.

4.4.6 Bypass voltage upper limit setting

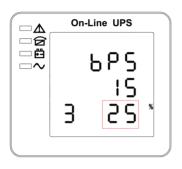


Bypass voltage upper limit setting (Note: Inside the broken line is 3. the flashing part.)

In the battery quantity setting press "ON" or in bypass voltage lower setting press "OFF", it goes to the bypass upper limit setting. The bypass upper limit line flashes as in above picture.

- Use button "Ό" to set the different bypass voltage upper limit. The bypass voltage upper limit range is 10%, 15%, 20%, 25% (25% only for 220V output).
- Press "ON" to exit the bypass voltage upper limit setting and save the bypass voltage upper limit setting value and goes to bypass voltage lower limit setting.
 - Press "OFF" to exit the bypass voltage upper limit setting and goes to battery quantity setting.

4.4.7 Bypass voltage lower limit setting



In the bypass voltage upper limit setting press "ON" or in parallel ID setting press "OFF", it goes to the bypass lower limit setting. The bypass lower limit line flashes as in above picture. ("-" for negative, positive does not have any symbol.)

- Use button "O" to set the different bypass voltage lower limit. The bypass voltage lower limit range is 10%, 20%, 30%, 45%.
- Press "ON" to exit the bypass voltage lower limit setting and save the bypass voltage lower limit setting value and goes to buzzer mute setting.
- Press "OFF" to exit the bypass voltage lower limit setting and goes to bypass upper limit setting.

Bypass voltage lower limit setting (Note: Inside the broken line is the flashing part.)

4.4.8 Buzzer Mute Setting

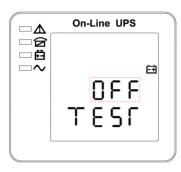


Buzzer Settings (note: red dashed box is the scintillation part

In the bypass voltage low limit setting press "ON" or in battery self-test setting press "OFF", it goes to buzzer setting. The scintillation of setting state shows as the figure (Note: ON shows MUTE, OFF shows NO MUTE).

- 1. Press button " \mho " for Mute Cycle Settings, mute choice has On and Off.
- Press button "ON" exits mute setting and save mute setting state and change to battery self-test settings.
- 3. Press button "OFF" exits mute setting and change to bypass voltage lower limit setting.

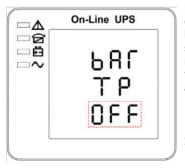
4.4.9 Periodical battery self-test Setting



Periodical battery self-test setting (note: the part in dashed box flashes) In the buzzer setting press "ON" or in parallel ID setting press "OFF", it goes to the battery self-test setting. In the meantime the setting state flashes as above picture shows (Note: ON 1- the battery self-test function is enabled, UPS will do self-test 10 seconds every 30 days; ON 2- the battery self-test function is enabled, UPS will do self-test 10 minutes every 30 days; ON 3- the battery self-test function is enabled, UPS will do self-test till battery voltage reaches EOD point every 30 days; OF-F-battery self-test function is disabled.).

- 1. Press "O" to set periodically self-test setting. The options are OFF, ON 1, ON 2 and ON 3.
- 2. Press "ON" to exit Periodically Self-test setting and save the setting value, and goes to battery temperature compensation sensor switch setting.
- 3. Press "OFF" to exit Periodically Self-test setting and goes to buzzer setting.

4.4.10 Battery temperature compensation sensor switch setting

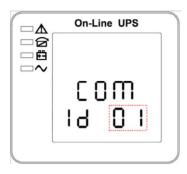


Battery temperature compensation sensor switch setting (Note: the information in the red box will be flashing)

Press "ON" under the periodical battery self-test setting or press "OFF" under device address setting, goes to the battery temperature compensation switch setting. The setting state flashes as above picture shows (Note: OFF means turn off the sensor switch, ON means turn on the sensor switch, send query command to sensor with address 11,12 every second.

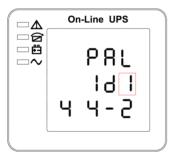
- 1. Press "U" is to set the battery sensor, with options OFF & ON.
- 2. Press "ON" to exit the battery sensor setting and save the battery sensor setting value and transfer to device address setting.
- 3. Press "OFF" to exit the battery sensor setting and transfer to battery periodical battery self-test setting.

4.4.11 Device address setting



Device address setting (Note: the information in the red box will be flashing)

4.4.12 Parallel ID setting



Parallel ID setting (Note: Inside the broken line is the flashing part.)

Â

CAUTION:

Parallel cable cannot be connected when setting the parallel parameters.

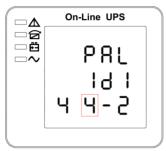
Press "ON" under the battery temperature compensation sensor switch setting or press "OFF" under parallel ID set- ting, goes to the device address setting. The setting state flashes as above picture shows (Note: device address is1~15, it is the MODBUS device address at RS232 & RS485 communication ports.

- Press "O" to set the address, with options 1~15. When battery temperature sensor is open, can choose 1~10 & 13~15; If it's parallel mode and device address <= parallel quantity, device address= parallel ID.
- Press "ON" to exit the device address setting and save the device address setting value and parallel ID setting. [Note: Under single UPS mode, until this device address setting save and exit, single UPS setting is done.]
- Press^{-"}OFF" to exit the device address setting and transfer to battery temperature compensation sensor setting.

When in device address setting press "ON" or when under parallel quantity setting press "OFF", it goes to the parallel ID setting. The parallel ID flashes as in above picture.

- 1. Use button "U" to set the different parallel ID. The parallel ID range is 1~4.
- Press "ON" to exit the parallel ID setting and save the parallel ID setting value and goes to parallel quantity setting.
- 3. Press "OFF" to exit the parallel ID setting and goes to device address setting.

4.4.13 Parallel quantity setting



Parallel quantity setting (Note: Inside the broken line is the flashing part.) When under the parallel ID setting press "ON" or when under parallel redundancy quantity setting press "OFF", it goes to the parallel quantity setting. The parallel quantity flashes as in above picture.

- 1. Use button "O" to set the parallel quantity. The parallel quantity range is 2~4.
- 2. Press "ON" to exit the parallel quantity setting and save the parallel quantity setting value and goes to parallel redundancy quantity setting.
- 3. Press "OFF" to exit the parallel quantity setting and goes to parallel ID setting.

4.4.14 Parallel redundancy quantity setting



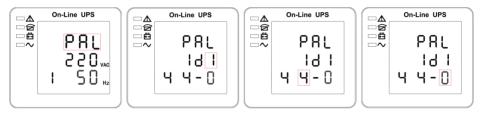
Parallel redundancy quantity setting (Note: Inside the broken line is the flashing part.) When under the parallel quantity setting press "ON", it goes to the parallel redundancy quantity setting. The parallel redundancy quantity flashes as in above picture.

- 1. Use button "O" to set the parallel redundancy quantity. The parallel redundancy quantity range is 0~3.
- Press "ON" to exit the mode setting and save the mode setting value and then UPS LCD panel setting is accomplished.
- 3. Press "OFF" to go to parallel quantity setting.

4.5 PARALLEL SYSTEM COMMISSIONING

Parallel system should be commissioning when the stand-alone are all intact. Take 4 units in parallel for example.

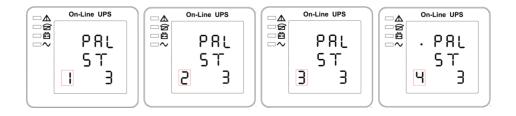
- Confirm the input/output wires connection and input phase sequence are correct; switch off the battery breaker and measure the +/- bat voltage of all battery group are normal.
- 2. Connect the parallel cable, it should be formed loop connection
- 3. Switch on the input breaker of unit 1, and access LCD setting interface to setting the working mode, ID, parallel number, redundant number. The setting interface is showed as below, require setting the in-series number, capacity of battery. The output voltage level and Bypass protection range are default setting.



4. Turn off the input breaker of Unit 1, and make sure the UPS is off. Turn on the input breaker of Unit 2, access the LCD setting interface, setting the parallel working mode, ID(N0.2), parallel 4 units, redundant number. The other setting is the same as UPS 1 operation.



- 5. For Unit 3 and Unit 4 UPS, the operation setting is all the same as Unit 1 and 2.
- 6. Turn on Bypass/input/output breaker of all the paralleled UPS, then confirm all the setting are correct. Each UPS has their owed different ID.
- 7. There are only one master in parallel system. The one has a dot behind parallel mode is the master. You can turn on all the UPS after confirming all the setting are correct.



- 8. Turn on all the battery breaker and confirm the parameter (V/I) are normal.
- 9. Connected the Load, and check whether the output current is balance.

Switch on and off the utility breaker to test all the UPS converters system from Utility to battery and restored function are working find

4.6 DISPLAY MESSAGES/TROUBLESHOOTING

This section lists the event and alarm messages that the UPS might display. The messages are listed in alphabetical order. This section is listed with each alarm message to help you troubleshoot problems.

Display messages Operational Status and Mode(s)

Code	Information	LED				
(St)	stand for	Fault	Bypass	Battery	Inverter	
1	Initialized	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH	
2	Standby Mode	EXTINGUISH	EXTINGUISH	Х	EXTINGUISH	
3	No Output	EXTINGUISH	EXTINGUISH	Х	EXTINGUISH	
4	Bypass Mode	EXTINGUISH	LIGHT	Х	EXTINGUISH	
5	Utility Mode	EXTINGUISH	EXTINGUISH	Х	LIGHT	
6	Battery Mode	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH	
7	Battery Self-diag- nostics	EXTINGUISH	EXTINGUISH	LIGHT	EXTINGUISH	
8	Inverter is starting up	EXTINGUISH	Х	х	EXTINGUISH	
9	ECO Mode	EXTINGUISH	Х	Х	Х	
10	EPO Mode	LIGHT	EXTINGUISH	Х	EXTINGUISH	
11	Maintenance Bypass Mode	EXTINGUISH	EXTINGUISH	EXTINGUISH	EXTINGUISH	
12	Fault Mode	LIGHT	Х	Х	Х	

CAUTION: "X" means it is determined by other conditions

Alarm Information

Fault code (Err)	UPS Alarm Warning	Buzzer	LED
1	Rectifier Fault	Beep continuously	Fault LED lit
2	Inverter fault (Including Inverter bridge is shorted)	Beep continuously	Fault LED lit
3	Inverter Thyristor short	Beep continuously	Fault LED lit
4	Inverter Thyristor broken	Beep continuously	Fault LED lit
5	Bypass Thyristor short	Beep continuously	Fault LED lit
6	Bypass Thyristor broken	Beep continuously	Fault LED lit
7	Fuse broken	Beep continuously	Fault LED lit
8	Parallel relay fault	Beep continuously	Fault LED lit
9	Fan fault	Beep continuously	Fault LED lit
10	Reserve	Beep continuously	Fault LED lit
11	Auxiliary power fault	Beep continuously	Fault LED lit
12	Initialization fault	Beep continuously	Fault LED lit
13	P-Battery Charger fault	Beep continuously	Fault LED lit
14	N-Battery Charger fault	Beep continuously	Fault LED lit
15	DC Bus over voltage	Beep continuously	Fault LED lit
16	DC Bus below voltage	Beep continuously	Fault LED lit
17	DC bus unbalance	Beep continuously	Fault LED lit
18	Soft start failed	Beep continuously	Fault LED lit
19	Rectifier Over Tempera- ture	Twice per second	Fault LED lit
20	Inverter Over temperature	Twice per second	Fault LED lit
21	Input neutral loss	Twice per second	Fault LED lit
22	Battery reverse	Twice per second	Fault LED lit
23	Cable connection error	Twice per second	Fault LED lit
24	CAN comm. Fault	Twice per second	Fault LED lit
25	Parallel load sharing fault	Twice per second	Fault LED lit

Fault code (Err)	UPS Alarm Warning	Buzzer	LED
26	Battery over voltage	Once per second	Fault LED blinking
27	Mains Site Wiring Fault	Once per second	Fault LED blinking
28	Bypass Site Wiring Fault	Once per second	Fault LED blinking
29	Output Short-circuit	Once per second	Fault LED blinking
30	Rectifier over current	Once per second	Fault LED blinking
31	Bypass over current	Once per second	BPS LED blinking
32	Overload	Once per second	INV or BPS LED blinking
33	No battery	Once per second	Battery LED blinking
34	Battery under voltage	Once per second	Battery LED blinking
35	Battery low pre-warning	Once per second	Battery LED blinking
36	Internal Communication Error	Once per 2 seconds	Fault LED blinking
37	DC component over limit.	Once per 2 seconds	INV LED blinking
38	Parallel Overload	Once per 2 seconds	INV LED blinking
39	Mains volt. Abnormal	Once per 2 seconds	Battery LED lit
40	Mains freq. abnormal	Once per 2 seconds	Battery LED lit
41	Bypass Not Available		BPS LED blinking
42	Bypass unable to trace		BPS LED blinking
43	Inverter on invalid		
45	Reserve		
46	inverter not on		

4.7 OPTIONS

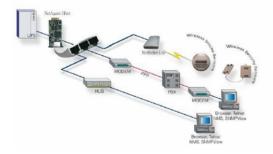
SNMP card: internal SNMP / external SNMP optional

- Loosen the 2 torque screws (on each side of the card).
- Carefully pull out the card. Reverse the procedure for re-installation

The slot called SNMP supports the MEGAtec protocol. We advise that Net Agent II-3 port is also a tool to remotely monitor and manage any UPS system

Net Agent II-3Ports supports the Modem Dial-in (PPP) function to enable the remote control via the internet when the network is unavailable.

In addition to the features of a standard Net Agent Mini, Net Agent II has the option to add Net Feeler Lite to detect temperature, humidity, smoke and security sensors. Thus, making Net Agent II a versatile management tool. Net Agent II also supports multiple languages and is setup for web-based auto language detection.



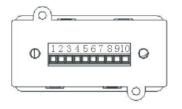
Typical topology of the UPS Network Management

Relay card

A 10-pin terminal is supported to offer the signals of Bypass, Utility Failure, Inverter On, Battery Low, UPS fault, UPS Alarm, and UPS Shutdown.

The relay communication card contains six dry contact outputs and one dry input. The inputs and outputs are factory programmed according to functions listed in the table

Table: Relay Contacts (communication card)





Pin	Function Description	Input or Output
1	Utility Failure	
2	Dettemuleur	
3	Battery Low	
4	Bypass On Outpu	
5	UPS Fault	
6	Inverter On	
7	Summary Alarm	
8	Common	
9	Remote Shutdown +	Input (5~12V)

Appendix 1 Specifications

Model		10kVA(S/H)	15kVA(S/H)	20kVA(S/H)	
	Conceitu	10KVA	15KVA	20KVA	
	Capacity	9KW	13.5KW	18KW	
	Phase	3 Pha	ase 4 Wires and Gr	round	
	Rated Voltage		380/400/415Vac		
	Voltage Range		208~478Vac		
	Frequency Range	45-55Hz at 50Hz/54-66Hz at 60Hz (auto sensing)			
	Power Factor	≥0.99			
<u> </u>	Current THDi	≼3% (100% nonlinear load)			
INPUT		Max. Voltage. 220Vac: +25%(optional +10%,+15%,+20%)			
	Duna sa Valta sa	230Vac: +20%(opsiyonel +10%,+15%)			
	Bypass Voltage Range	240Vac: +15%(opsiyonel +10%)			
		Min. voltage: -45% (optional -10%, -20%, -30%)			
		Frequency protection range: ±10%			
	Generator Input Support				

Model		10kVA(S/H) 15kVA(S/H) 20kVA(S/H		20kVA(S/H)	
	Conocity		10KVA	15KVA	20KVA
	Capacity		9KW	13.5KW	18KW
	Ph	ase	3 Phase 4 Wires and Ground		
	Rated '	Voltage	380/400/415Vac		
	Power	Factor		0.9	
		age lation		±1%	
	Frequ-	Utility Mode	±1%, ±2%, ± fr	:4%, ±5%, ±10% o equency(optional	f the rated)
OUTPUT	ency	Battery Mode		(50/60±0.2%) Hz	
6	Crest	Factor		3:1	
	10kVA	0.9	Battery number: 20pcs		
	Power factor	0.8	Battery number: 18pcs		
	(Long run unit)	0.7	Battery number: 16pcs		
	THD		≤2% with linear load ≤5% with nonlinear load		
BATTERY	Voltage		Standard unit: ±96Vdc (16pcs 12V9AH); Long run unit : ±96V/±108V/±120V- dc (16/18/20pcs optional)	12V Long run unit ge: ±192/204/2	120Vdc (2x16pcs 9AH); Optional Volta- 216/228/240Vdc 40pcs optional)
Â	Charge Cur- rent(A)(charge current can be set according to battery capacity installed)		Standard unit: 1.35A Long run unit: Max. current 6A	unit: 1.35A Long run unit: Standard unit: 2.7A	
	Transfer Time		Utility to Batte	ry: 0ms; Utility to	bypass: 0ms

Model		10kVA(S/H)	15kVA(S/H)	20kVA(S/H)	
	Canaai	+. <i>.</i>	10KVA	15KVA	20KVA
	Capacity		9KW	13.5KW	18KW
		AC Mode	Load<110%: last 60min, <125%: last 10min, <150% last 1min, >150% change to bypass immediately		
	Overlo- ad	Bat. Mode	Load≤110%: last 10min, ≤125%: last 1min, ≤150%: last 5S, >150% shut down UPS immediately		
7		Bypass Mode	Breaker 20A	Breaker 32A	Breaker 40A
01	Short	Circuit	120A peak	140A	peak
PROTECTION	Over	heat	Line Mode: Swit do	tch to Bypass; Bac wn UPS immediat	kup Mode: Shut ely
PR	Batter	ry Low	A	larm and Switch o	ff
	Self-dia	gnostics	Upon Pow	ver On and Softwa	re Control
	EPO (oj	otional)	Shut	down UPS immed	iately
	Bat	tery	Advano	ced Battery Manag	jement
	Noise S si	uppres- on	, ,		
A	LARMS	Audib- le & Visual	Line Failure, Ba	ttery Low, Overloa	id, System Fault
AY	Status LE	ED & LCD	Line Mode, Bypa: O	ss Mode, Battery L verload & UPS Fau	₋ow, Battery Bad, ılt
DISPLAY		g On the CD	put Frequency, L	out Frequency, Out oad Percentage, E Inner Temperature	Battery Voltage &
С	OMMUNIC INTERFA			, Parallel (optiona nt slot, SNMP carc card (optional)	
NT		ng Tem- Iture		0°C ~ 40°C	
NVIRONMENT	Storage rat	Tempe- ure		-25℃ ~ 55℃	
/IR(Hum	nidity	0 ~ 95% non-condensing		
EN	Altit	ude	< 1500m.When>1500m, lower the rated power f use		rated power for
OTHER		nsions V×H)	645x250x715 645x250x868		50x868
OT	Weigh	nt (Kg)	80/42	120/53	121/54
SAFETY CONFOR- MANCE CE,EN/IEC 62040-2,EN/IEC 62040		62040-1-1			

Appendix 2 Problems and Solution

In case the UPS cannot work normally, it might be wrong in installation, wiring or operation. Please check these aspects first. If all these aspects are checked without any problem, please consult with local agent right away and provide below information.

1. Product model name and serial number.

2. Try to describe the fault with more details, such as LCD display info, LED lights status, etc.

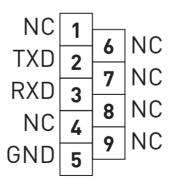
Read the user manual carefully, it can help a lot for using this UPS in the right way. Some FAQ (frequently asked questions) may help you to troubleshoot your problem easily.

Problem	Possible reason	Solution
Utility is connected but the UPS cannot be	Input power supply is not connected;	Measure if the UPS input voltage/ frequency is within the window.
powered ON.		Check if UPS input is switched on
Utility normal but Utility	The input breakers	Switch on the input breaker;
LED does not light on, and the UPS operates at battery mode	of the UPS are not switched on;	Make sure the input cable is well connected.
The UPS does not indicate any failure,	Output cable does not well connected;	Make sure the output cable is well connected;
but output do not have voltage		Switch on the output breaker.
Utility LED is flashing	Utility voltage exceeds UPS input range.	If the UPS operates at battery mode, please pay attention to the remaining backup time needed for your system.
Battery LED is flashing but no charge voltage and current	Battery breaker does not switch on, or batteries are damaged, or battery is reversely connected.	Switch on the battery breaker. If batteries are damaged, need to replace whole group batteries, Connect the battery cables correctly; Go to LCD setting of the battery
	Battery number and capacity are not set correctly.	number and capacity, set the correct data.
Buzzer beeps every 0.5 seconds and LCD display "output overload"	Overload	Remove some load

Problem	Possible reason	Solution
Buzzer long beeps, LCD display "29" fault code	The UPS output is in short circuit	Make sure the load is not in short circuit, and then restart the UPS.
The UPS only works on bypass mode	The UPS is set to ECO mode, or the transfer times to bypass mode are limited.	Set the UPS working mode to UPS type(non-parallel) or to reset the times of transferring to bypass or re- start the UPS
Cannot Black start	Battery switch is not properly closed: Battery fuse is not open: Or Battery low: Battery quantity set wrong; Power breaker in the rear panel not switch ON.	Close the battery switch: Change the fuse: Recharge the battery: Power ON the UPS with AC to set the battery quantity &quantity Switch on the power breaker.
Buzzer beeps continuously and LCD indicates 1,3,5,9,15, etc. fault codes	UPS is out of order	Consult with your local agent for repair

Appendix 3 RS232 communication port definition

Definition of Male port:



Connection between PC RS232 port and UPS RS232 port

PC RS232 port	UPS RS232 port	
Pin 2	Pin 2	UPS send, PC receive
Pin 3	Pin 3	PC send, UPS receive
Pin 5	Pin 5	ground

Available function of RS232

- Monitor UPS power status.
- Monitor UPS alarm info.
- Monitor UPS running parameters.
- Timing off/on setting.

RS-232 communication data format

- Baud rate ----- 9600bps
- Byte length ----- 8bit
- End bit ----- 1bit
- Parity check -----none

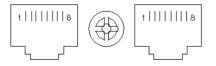


CAUTION:

RS232 and RS485 interface cannot be used at the same time, you can only use one of them at one time.

Appendix 4 RS485 communication port definition

Definition of port:



Connection between the Device's RS485 port and UPS RS485 port.

device (RJ45)	UPS(RJ45)	Description
Pin 1/5	Pin 1/5	485+ "A"
Pin 2/4	Pin 2/4	485 - "B"
Pin7	Pin7	+12Vdc
Pin8	Pin8	GND

Available function of RS485

- Monitor UPS power status.
- Monitor UPS alarm info.
- Monitor UPS running parameters.
- Timing off/on setting.
- Battery environment temperature monitoring.
- Charging voltage modulation depending on batteries temperature

Communication data format

- Baud rate ----- 9600bps
- Byte length ----- 8bit
- End bit ----- 1bit
- Parity check -----none



CAUTION:

RS232 and RS485 interface cannot be used at the same time, you can only use one of them at one time.

RS485 port pin7 is 12Vdc!

Appendix 5 BAT_T communication port definition

Definition of port:



Connection between the Temperature senator RJ45 port and UPS RJ45 port.

Temperature senator (RJ45)	UPS BAT_T (RJ45)	Description
Pin 1/5	Pin 1/5	ТХ
Pin 2/4	Pin 2/4	RX
Pin 7	Pin 7	12V
Pin 8	Pin 8	GND

Available function of BAT_T

- Battery environment temperature monitoring.
- Charging voltage modulation depending on batteries' temperature.

Appendix 6 Optional port definition

Definition of Male port:

a	4
ŏ	3
Q.	2
õ	1

Instruction:

Relay Dry Contact Port 5A/277Vac

UPS	Instruction
Pin1	Normally NC
Pin2	Normally NO
Pin3	/
Pin4	Common

Function 1 description (default, internal J6 jumper):

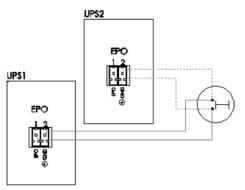
• Drive the bypass breaker when back feed alarm.

Function 2 description (Optional, internal J5 jumper):

• Drive the battery breaker when battery voltage low.

Appendix 7 REPO instruction

Definition of port: Connection diagram:



Connection between the button and UPS REPO port.

Button	UPS REPO	Description
Pin 1	Pin 1	EPO
Pin 2	Pin 2	GND

- ♦ A remote emergency stop switch (Dry contact signal and "normally open" not provided) can be installed in a remote location and connection through simple wires to the REPO connector.
- The remote switch can be connected to several UPS in a parallel architecture allowing the user to stops all units at once.

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